

California LifeLine Working Group Conference Call Notes July 24, 2018

Agenda	Discussion	Action Item/Pending Issues
<p>1 California LifeLine Program Rulemaking, R. 1103013</p> <p>➤ Upcoming Workshop on August 6th and 7th. Please visit: http://www.cpuc.ca.gov/General.aspx?id=3045)</p> <ul style="list-style-type: none"> Revisit: Senior citizens that can't renew their IDs due to disability or the inability to drive. (Guidance for acceptable ID, please see http://www.cpuc.ca.gov/General.aspx?id=1100). Also see https://californialifeline.com/en/id_check) 	<ul style="list-style-type: none"> RSVP by Noon Friday 7/27/2018 to KCH@cpuc.ca.gov. Parties will be given an opportunity to record their comments at the end of each day, which will be used to develop the workshop report. . Limited attendance during the workshop. Please call into the Workshop if you cannot attend. Creating easier ways for Senior Citizens to stay on the CA LL program. WG member suggested the possibility of Grandfathering accounts for senior citizens and/or who have been on program for specified number of years. Age cut-off would be 62. Another suggestion was to expand the types of eligible identification, for example, the Resident Face Sheet produced by Senior Assisted living. 	<ul style="list-style-type: none"> Will send out detailed agenda by the end of the week. Will email a confirmation back to the RSVP.
<p>2 Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practice</p>	<ul style="list-style-type: none"> None 	
<p>3</p> <p>1. FYI: Contracts -</p> <p>TPA: On July 19, 2018, Office of Administrative Hearing (OAH) issued a decision denying the Protest on the RFP. Maximus Human Services, Inc. will be awarded the TPA contract.</p> <p>IT Consultant: In June 2018, the CPUC California LifeLine program hired an IT Consultant, Anvaya Solutions, Inc. via an RFO. Anvaya's primary role is provide project management services during the TPA Transition from old to new.</p>	<ul style="list-style-type: none"> 6 month transition period. Contract should be in place in August. Will have both contractors do a quick meet and greet at the Workshop. 	<ul style="list-style-type: none"> The next Working Group Call will be canceled because of the August Workshop.

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